



PRIVACY

We, the Calgary Health Trust, are committed to respecting the privacy of individuals who visit and use the Calgary Hospital Home Lottery website. This statement informs you how your personal information is collected and used in connection with the site, the purpose for which it is collected and used, with whom the information will be shared, how long your information will remain stored, and what security measures are in place to protect your information.

COLLECTION AND USE

If you have supported the Calgary Hospital Home Lottery in the past, we thank you for your support. For previous supporters, we have the contact information we collected from you at the time you last purchased a ticket. The database of buyer information was compiled from our previous purchase records, both on and off line, and contains no financial information.

We do not automatically gather any additional personal information from you when you visit the site. Personal and financial information is collected only if you supply it voluntarily during the process of ordering a ticket.

A simple counter is used to measure the overall effectiveness of an email campaign. Similarly, links from banner advertisements are counted to measure effectiveness of the ad placement, but not linked to any personal information or IP address information in any way.

The email address that you may voluntarily supply in the process of requesting a ticket will be used for emailing notification of future lottery events. You will have the option to not receive such email notifications by way of a check box on the order form. The cell phone number you may voluntarily supply in the process of signing up for text alerts will be used for sending you text message notification of future lottery events. You will have the option to cancel these text alerts by phoning toll free 1-833-208-4388 or emailing chtlottery@deloitte.ca.

Personal information collected will be used to keep you informed of our charitable work, funding needs, and opportunities to volunteer or give. In addition, we will use this information to fulfill ticket orders, provide information on our future lotteries, contact prize winners and publicize the names of prize winners.

By purchasing a ticket, you agree to allow the Calgary Health Trust, to use and publicly disclose your name, municipality of residence, image, photograph and likeness as a prize winner for purposes of administering and promoting the lottery.



DISCLOSURE

Information you provide in your ticket request is shared with the professional services firm of Deloitte LLP for the purposes of fulfilling your order. Your information may also be viewed by AGLC. Your information may be accessed, as necessary, by our other contracted service providers for the limited purpose of allowing such service providers to assist us in the administration of the Hospital Home Lottery. Your personal information is not shared with any other organizations unless we otherwise have a legal duty or right. We do not rent, sell, or trade our customer information.

RETENTION

The information you supply at the time of your order is stored in an encrypted format on the server. Your contact information is retained for the purpose of contacting you about future lotteries, and to meet the requirements of the AGLC.

SECURITY

Transactions with the server are protected via SSL encryption. Personal information is stored on the server in an encrypted format. The server is secured from intrusion both physically and from the Internet. We have made all reasonable efforts to protect the privacy of your personal information.

ACCESS

If you wish to be removed from the database that is used to email information about Hospital Home Lottery events, you may do so by following the appropriate link included in such emails. If you wish to be removed from the list that is used to send text messages about Hospital Home Lottery events, you may do so by phoning toll free at 1-833-208-4388 or emailing chtlottery@deloitte.ca. You may also request removal from direct mailings by phoning toll free at 1-833-208-4388 or emailing chtlottery@deloitte.ca.

DISPOSAL

Your contact information is retained in the database until such time that you ask it to be removed by phoning toll free at 1-833-208-4388 or emailing chtlottery@deloitte.ca and requesting removal.

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